



# Secure Telehealth Solutions

## THE SOLUTION

The telehealth tipping point has arrived. It has become imperative for all medical organizations to have an efficient, reliable videoconference platform in place. CloudWave is offering SecureVideo, a highly flexible platform that can be quickly configured to any medical use case and workflow. The result is a videoconference ecosystem that incorporates scheduled or on-demand sessions, provider queues, patient queues, medical cart software for monitoring vital signs, e-documents, chat, role-based permissions, accept payments, 24/7 support and more.

## BENEFITS

- Provide care without exposing staff to infections
- Evaluate need for patient to seek in-person care
- Incorporate remote specialists providers on-demand
- Create workflows specific to each medical organization
- Reduce cost by increasing provider efficiency
- Increase revenue by offering new services and seeing more patients

### Reliable

- Built with the best videoconference software available
- Group calls
- 24/7 technical support - U.S. based and average response in less than 30 seconds

### Workflows

- One-touch connections between departments Send HIPAA-compliant text messages to staff and patients, including file transfers.
- Provider queues allow staff to request consults on-demand from in-house and external specialists
- **Psychiatry, telestroke, burn units**
  - Patient queues allows patients to access care on-demand
  - Patient-facing scheduler allows patients to schedule their own appointments with the "next available" or a specific provider

### Integration with Medical Carts:

- Launch videoconferences from medical carts
- Monitor biometric data from peripheral attachments
- Stethoscope, exam camera, otoscope, etc.

### Features Hospitals Need:

- Role-Based Security allows permissions to be assigned to staff based on their role
- Administrators, videoconference hosts, schedulers Create forms and documents for patients to review and sign Accept patient payments



## A Secure Video Visit Solution, Built for Healthcare.

### Best in class features, including:

- Scheduling
- Queuing
- Virtual clinics
- Secure Messaging
- File Transfer
- E-Docs
- Payment Processing

### Extra security built-in:

- User information not shared with carrier
- Affirmative user action is required to turn on camera
- Abstraction layer between the meeting ID and session entry methods

By:



**SecureVideo**

HIPAA-Compliant Videoconferencing

**SecureVideo** offers the most advanced telemedicine platform available. CloudWave can configure the solution quickly to meet complex workflows of any hospital or health care system. Contact CloudWave to learn how we can make your telemedicine vision a reality, at a price you can afford.

